



As part of our recruitment plans we are now looking to recruit a linen porter / public area cleaner on a full time basis, working to the needs of the business. This a great opportunity to join a developing department as we embark shortly on a renovation of all our accommodation areas.

The position involves weekends, and also due to the nature of the business you will be required to work during peak seasonal holidays.

This a fantastic opportunity for a talented individual to join our hotel in assisting us to achieve our service and guest satisfaction goals. You will be part of a challenging department in achieving high standard of customer care, creating the ultimate customer experience within our busy and vibrant hotel.

The linen porter / public area cleaner will be responsible for...

- Maintaining excellent standards of cleanliness and service at all times in the front facing and corridor areas
- Greeting guests when met in the course of the role
- Servicing public areas such as reception, public toilets, front desk, entrance, bar, restaurants and meeting rooms to our excellent 4 star standards
- Linen management or organisation as per the requirements of the department
- Delivering clean linen and towels to designated store rooms around the hotel
- Constant communication with the Housekeeping Manager / Supervisor
- Reporting any maintenance work to be carried out in public areas
- Comply with all Health and Safety requirements of the role
- Working with cleaning chemicals in line with COSHH guidelines
- Support the housekeeping team with any other associated tasks

The ideal candidate:

- A keen eye for detail
- The ability to work, understand and adhere to high standards
- The ability to work alone
- Good communication skills and a high level of spoken English
- Exceptional organisational skills
- Physical fitness
- Possess a 'Yes I Can' attitude
- Background and experience within a linen porter / public cleaning role before

Development and career opportunities will be available to the right individuals following probationary period reviews.

Please apply by emailing our General Manager Ricky on: ricky.horan@falmouthhotel.co.uk